

ParentPay - our new online payment service

We are pleased to announce that we will shortly be accepting payments online for items such as lunch money, school trips and uniform. Using a secure website called ParentPay you will be able to pay online using your credit/debit card or continue to make cash payments at PayPoint stores. ParentPay will be our preferred method of making payments to school.

The school will not be accepting cash or cheque payments from the 18th September 2020.

You will receive a letter that will be sent home with your child on their transition day with your account activation username and password and details of how to get started with ParentPay on your child's transition day.

If you have not previously logged onto the school ParentPay system please do so as soon as possible. Every parent must have a verified email address as their username to log on. This is a security and communication requirement.

What are the benefits to parents & pupils?

- ParentPay is easy-to-use and will offer you the freedom to make online payments whenever and wherever you like, 24/7
- The technology used is of the highest internet security available ensuring that your money will reach school safely – offering you peace of mind
- Payments can be made by credit/debit card or also through PayPoint
- Full payment histories, balance alerts and statements are available to you securely online at anytime

What are the benefits to our school?

- You can help us reduce workloads for all staff as no more counting cash, chasing debt and stop cash collection services
- Creates more time to lend to educational support and the smooth running of the school
- Improves school security
- Using ParentPay also ensures that all financial transactions are safe and secure - helping us to remove costs associated with us having to manage cash securely on the school premises
- The more parents that use ParentPay, the greater the benefit is to our school.

How to get started with ParentPay?

Once you receive your activation letter:

- Visit www.parentpay.com
- Enter your Activation username and password in the Account Login section of the homepage NB: these are for one-time only, please choose your own username and password for future access during the activation process.
- Provide all the necessary information and choose your new username and password for your account - registering your email address will enable us to send you receipts and reminders.
- Once activation is complete you can go straight to Items for payment, select which item(s) you want to add to your basket and proceed to complete your payment.

If you don't receive an activation letter with your child on their transition day or you have any questions please either call the school office on 01458 831811 or email sch.164@educ.somerset.gov.uk giving your child's name.

